

AETNA BETTER HEALTH® OF KENTUCKY

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To: Network Providers

Fax: <<location fax>>

Announcing: 1. Changes to our level of editing 2. Network Relations Consultant Listing

On **October 15, 2018**, we will increase the level of editing for the Aetna Better Health of Kentucky, Medicaid lines of business. The purpose of this change is to reduce claim and encounter errors by stopping claims with invalid and/or incomplete data at our Gateway EDI intake process.

Current editing is for the following data scenarios:

- **EDI syntax integrity editing** – Editing of the 837 file for valid segments, segment order, element attributes, numeric values in numeric data elements, validation of X12 syntax, and compliance with X12 rules. This will validate the basic syntactical integrity of the EDI submission.
- **HIPAA syntactical requirement editing** – Editing for HIPAA 837 TR3 specific syntax requirements, such as limits on repeat counts, used and not used qualifiers, codes, elements and segments. Also editing for HIPAA required or intra-segment situational data elements, for non-medical code sets as laid out in the 837 TR3, and values and codes noted in the Implementation Guide via an X12 code list or table.

Beginning on October 15, 2018, additional editing will be added for the following data scenarios:

- **Balancing** – Editing the transaction for balanced field totals, record or segment counts, financial balancing of claims or remittance advice, and balancing of summary fields, if appropriate. An example of this includes items such as all claim line item amounts equal the total claim amount.
- **Situation editing** – Editing of specific inter-segment situations described in the HIPAA 837 TR3, such that; If A occurs then B must be populated. This is considered to include the validation of situational fields given values or situations present elsewhere in the file. Example: if the claim is for an accident, the accident date must be present.

Action:

Please plan to make any necessary edits to accommodate this change **prior to October 15, 2018**. You may contact your Network Relations Consultant for any additional details or information you may need related to this change.

- Please carefully review all your claim status reports after **October 15, 2018**, as they may include a new or unexpected rejection due to this editing change that requires correction and resubmission of the claim. For all EDI claim submissions, it is industry standard practice that submitters identify claims rejected through the EDI process to determine the reason for the rejection and make necessary corrections before resubmitting.

If you have any questions or concerns, simply contact your Network Relations Consultant, see attached for the most current list.

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Who is my Network Relations Consultant? - Effective 09.14.2018

Region	Provider Representative	Telephone	Email	State
1	Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	n/a
2	Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Indiana
3	Becky Bowman	(502) 434-8917	BowmanB@aetna.com	n/a
4	Tacie Campbell (Interim)	(502) 702-6540	campbellt6@aetna.com	Tennessee
5	Sammie Asher	(606) 401-1573	AsherS@aetna.com	All Other States
6	Holly Smith	(815) 641-7411	SmithH3@aetna.com	Ohio
7	Jacqulyne Pack	(606) 331-1075	Jmpack@aetna.com	West Virginia
8	Krystal Risner	(606) 687-0310	Risnerk@aetna.com	Virginia
Outside of KY	Salicia Green	(502) 434-8136	GreenS2@aetna.com	All Other States

Regions Map



List of Counties by Regions

Region 1	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
Region 2	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
Region 3	Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 4	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
Region 5	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford
Region 6	Boone, Campbell, , Gallatin, Grant, Kenton, Pendleton
Region 7	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan
Region 8	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe