

TIP TUESDAY

Aetna Better Health® of Kentucky

July 09, 2019

Tip Tuesday Tip #1

We are your partner; we stand ready to help you!

We want to sincerely thank you for being a part of the Aetna Better Health of Kentucky network. We are proud of the network we have built, the members that we serve and the providers we partner with! Our team consists of 10 skilled individuals that are excited and ready to support you! The team is dedicated to meeting the needs of you, our providers. We are subject matter experts and are available to providers for education and orientations. We assign every participating provider a Network Manager; locate your representative at:

<https://www.aetnabetterhealth.com/kentucky/assets/pdf/providers/ABH%20KY%20Network%20Relations%20Team%20List%2002%2005%2019.pdf>

Aetna Better Health of Kentucky offers a secure provider website that directly connects providers with real time information 24 hours a day, 7 days a week at [aetnabetterhealth.com/kentucky/provider/portal](https://www.aetnabetterhealth.com/kentucky/provider/portal) for up-to-date information, forms and other resources.

Member Services - 1-855-300-5528
Behavioral Health Crisis Hotline - 1-888-604-6106
Network Relations - 1-855-454-0061



For any question, providers may contact us at 1-855-454-0061 between the hours of 8 a.m. and 5 p.m., Monday through Friday, or email us at KYProvidersRelation@aetna.com

