

Aetna Better Health® of Kentucky
9900 Corporate Campus Drive
Suite 1000
Louisville, KY 40223



12/05/2022

Notice of New Aetna Better Health® of Kentucky Medicaid Claims and Encounters Front End Edits

Effective December 9, 2022, Aetna Better Health® of Kentucky will require a taxonomy code to be submitted on all CMS and UB claim forms for both Billing and Rendering providers. Providers must submit NPI and correct taxonomy code consistent with the provider's specialty and services being rendered and that is on the Commonwealth of Kentucky's provider file for the date of service. Claims submitted without this information or claims that do not match the Commonwealth's data will be denied.

In accordance with State of Kentucky DMS rules and edits, the Health Plan will begin **rejecting** upfront claim submissions when a taxonomy code is not submitted on the claim for the providers mentioned above. Please follow the billing guidelines outlined in:

- www.wpc-edi.com when submitting EDI 837I/837P Claims
- www.nucc.org when submitting Professional CMS-1500 Claim Forms
- www.nubc.org when submitting Institutional UB-04 Claim Forms

We encourage submission of taxonomy codes to be included on claims for Attending and Referring providers, as well.

If you have any questions about our claim submission process, please contact the Aetna Better Health® of Kentucky Claims Inquiry/Claims Research (CICR) Department by calling **1-855-300-5528**.

Thank you,
Network Relations
Aetna Better Health of Kentucky®
www.aetnabetterhealth.com/kentucky
KY-2022-09-26
Aetna-1214