 Aetna Better Health® of Kentucky  Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date:	10/26/2021
	To	All Network Providers
	From	Provider Experience
	Subject	<b>NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES</b>
	Document ID	Aetna-831

## NEW POLICY UPDATES

## CLINICAL PAYMENT, CODING AND POLICY CHANGES

Aetna Better Health of Kentucky regularly augments our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see below the upcoming new policies.

Effective for dates of service beginning (ENTER EFFECTIVE DATE HERE):

### **Kentucky Medicaid Policies-**

According to Kentucky Medicaid guidelines:

### **Laboratory Services-**

-Venipuncture and Catheter-Routine venipuncture procedure is not separately reimbursed when submitted with E/M services on the same date of service by the same provider

-Placement of central venous, arterial or subclavian catheter is also not separately reimbursed when submitted with an E&M services on the same date of service by the same provider

-Catheter placement will not be reimbursed separately when billed with an anesthesia service by the anesthesiologist (same provider) on the same date of service

-Placement of central venous, arterial, or subclavian catheter is included a minor and/or major global surgical procedure when performed by the surgeon (same provider) on the same date of service

### **Diagnosis Procedure Policy-Multiplex Nucleic Acid Amplified Tests for Respiratory Viral Panels-**

According to CMS guidelines, testing to detect a respiratory infectious agent by nucleic acid must include an approved secondary diagnosis indicating the pathogen detection and immunocompromised condition in addition to the sign or symptom for the suspicion of the respiratory illness.

### **Obstetrics and Gynecology Policy-Ultrasound (Non-Obstetric)-**

Per our policy, Pelvic ultrasound and transvaginal ultrasound evaluate the patient for the same conditions at the same session. Therefore, they represent redundant services, and the pelvic echography should not be paid unless there are extenuating circumstances to validate that both studies had to be performed.

### **Drugs and Biologicals Policies- Vedolizumab (J3380))-**

Kentucky Medicaid supports FDA label, off-label compendia (Micromedex, Clinical Pharmacology, National Comprehensive Cancer Network, Lexi-Drugs, American Hospital Formulary Service Drug Information®), AMA/CPT, state Medicaid guidelines and other sources for Drugs and Biologicals.

These supported policies include:

- Indication (FDA-label and off-label approved compendia indications)
- Age restrictions

### **New Drug/Biological Policies-Vedolizumab (J3380)-**

-Indications (not all-inclusive): Regional enteritis (Crohn's disease); Ulcerative colitis; Immune checkpoint inhibitor-related toxicity

### **Device and Supply Policy-Pass-Through and Non-Pass Through Drugs and Biologicals Require an OPPS-Payable Procedure-**

Per CMS guidelines, claims containing drug and biological codes with pass through status or non-pass-through status must be reported with a payable outpatient hospital facility allowed procedure. This policy is applicable to outpatient hospital facility claims only.

### **Questions?**

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

The recipient of this fax may make a request to opt-out of receiving telemarketing fax transmissions from Aetna. There are numerous ways you may opt-out: The recipient may fax the opt-out request to 1-888-263-9488, at any time, 24 hours a day/7 day a week. The recipient may also send an opt-out request via email to do\_not\_call@aetna.com. An opt out request is only valid if it (1) identifies the number to which the request relates, and (2) if the person/entity making the request does not, subsequent to the request, provide express invitation or permission to Aetna to send facsimile advertisements to such person/entity at that particular number. Aetna is required by law to honor an opt-out request within thirty days of receipt. An opt out request will not opt you out of purely informational, non-advertisements, such as prior authorization requests and notices.











## Aetna Better Health® of Kentucky




### NETWORK RELATIONS CONTACT INFORMATION & COVERAGE AREAS

Aetna Better Health of Kentucky takes great pride in our network of physicians and related professionals who serve our members with the highest level of quality care and service. We are committed to making sure our providers receive the best and latest information, technology, and tools available to ensure their success and their ability to provide for our members. We focus on operational excellence, constantly striving to eliminate redundancy and streamline processes for the benefit and value of all our partners.

Our Network Relations Team is assigned to designated areas throughout the state and are located within the communities in which they serve. This team is dedicated to meeting the needs of you, our providers. We are subject matter experts and are available to providers for education, training, and support. We assign every participating provider a Network Manager.

Aetna Better Health of Kentucky offers a provider services line which can be reached by calling 1-855-300-5528 - Monday through Friday 7 AM-7 PM.		
Credentialing applications, forms, and updates along with any demographic updates and terminations should be sent directly to: <a href="mailto:KyProviderUpdates@aetna.com">KyProviderUpdates@aetna.com</a>		
General forms, ERA enrollments, or general questions can be sent to <a href="mailto:KYProviderRelations@aetna.com">KYProviderRelations@aetna.com</a>		
Supporting Kentucky Youth, SKY Liaison Statewide		Michelle Marris Network Relations Manager, SKY Liaison 859-221-4737 <a href="mailto:MarrisM@Aetna.com">MarrisM@Aetna.com</a>
	Supporting Kentucky Youth - Statewide  Behavioral Health Providers Region 3  All Regions - Community Mental Health Centers	Dustin Johnson SKY Network Manager 502-648-6526 <a href="mailto:Johnsond38@Aetna.com">Johnsond38@Aetna.com</a>

<p>Behavioral Health Providers</p> <p>Region 5 Region 6 Region 7 Region 8</p>		<p>Holly Smith Network Relations Manager 815-641-7411 <a href="mailto:Smithh3@Aetna.com">Smithh3@Aetna.com</a></p>
 <p>Association of Primary Care Physicians Community of Health Partners Cooperative Care Network Ephraim McDowell Kentucky Primary Care Association The Physicians Network</p>		<p>Becky Marcum Network Relations Manager 606- 350-0579 <a href="mailto:marcumr@aetna.com">marcumr@aetna.com</a></p>
<p>Baptist Health System King's Daughters Medical System LifePoint Health System Norton Healthcare System St. Claire Medical Center University of Kentucky System University of Louisville System</p>		<p>Trista Gibson Network Manager 606-305-2705 <a href="mailto:GibsonT1@Aetna.com">GibsonT1@Aetna.com</a></p>
<p>Region 1 Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, McCracken</p> <p>Region 2 Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster</p> <p>Providers in the state of Indiana</p>		<p>Gina Gullo Network Relations Manager 502-612-9958 <a href="mailto:Rlgullo@Aetna.com">Rlgullo@Aetna.com</a></p>
 <p>Region 3 Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington</p>		<p>Connie Edelen Network Relations Manager 502-240-2122 <a href="mailto:Czedelen@Aetna.com">Czedelen@Aetna.com</a></p>
<p>Region 4 Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne</p> <p>Providers in the state of Tennessee</p>		<p>Sammie Asher Network Relations Manager 606-401-1573 <a href="mailto:Ashers@Aetna.com">Ashers@Aetna.com</a></p>

	<p>Region 5 Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford</p> <p>All other states excluding: IN, OH, TN, VA, &amp; WV</p>	<p>Becky Bowman Network Relations Manager 502-214-0399 <a href="mailto:BowmanB@Aetna.com">BowmanB@Aetna.com</a></p>
<p>Region 6 Boone, Campbell, Gallatin, Grant, Kenton, Pendleton CHI Saint Joseph Medical Group (Kentucky One)</p> <p>Providers in the state of Ohio and West Virginia</p>		<p>Jacquelyne Pack Network Manager 606-331-1075 <a href="mailto:Jmpack@Aetna.com">Jmpack@Aetna.com</a></p>
	<p>Region 7 Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan</p> <p>Region 8 Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott, Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Morgan, Owsley, Perry, Pike, Whitley, Wolfe</p> <p>Providers in the state of Virginia</p>	<p>Krystal Risner Network Manager 606-687-0310 <a href="mailto:Risnerk@Aetna.com">Risnerk@Aetna.com</a></p>

Save time by accessing our online resources.

Be sure to check out our convenient web tools, available 24/7.

### Health Plan Website

The health plan website is a resource for members and providers.

Providers will find information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: [AetnaBetterHealth.com/Kentucky](https://www.aetna.com/better-health/kentucky)

### Availity

Aetna Better Health of Kentucky is excited to have transitioned from our Provider Portal to Availity. This transition allows for an increase in digital interactions available to support you as you provide services for our members.

### Functionality examples include:

- Eligibility and member benefits look up
- EFT registration
- Claim status look up

- Online claim submission
- PA submission and look up
- Grievance and appeals submission

Visit Availity at: <https://apps.availity.com/availity/web/public.elegant.login>

