



NEW POLICY UPDATES

CLINICAL PAYMENT, CODING AND POLICY CHANGES

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below chart of upcoming new policies.

Effective for dates of service beginning **August 1, 2024:**

<p><u>Radiology Policy-Mammography</u>-According to our policy, which is based on CMS Policy, diagnostic mammograms must be reported with an approved diagnosis.</p>
<p><u>Hematology Oncology Policy-Portable Pump</u>-According to our policy, the refilling and maintenance of a portable pump should not be reported more than four (4) times in a 30-day period.</p>
<p><u>Procedure Code Guideline Policy-</u></p> <p><u>-Physiological Monitoring and Referral Services</u></p> <p><u>Physiological Data Collection</u>-According to the AMA CPT Manual, collection and interpretation of physiologic data should not be reported within 30 days of a care plan oversight, other preventive medicine services, chronic care management services, remote physiological monitoring services or complex chronic care management service.</p> <p><u>Physiological Monitoring Services</u>-According to the AMA CPT Manual, remote physiological monitoring services should not be reported more than once in a 30-day period.</p> <p><u>Physiological Treatment Management</u>-According to the AMA CPT Manual, remote physiologic monitoring treatment management services should not be reported more than once in a 30-day period.</p> <p><u>-Remote Therapeutic Monitoring Services and Supplies</u></p> <p><u>Remote Therapeutic Monitoring Frequency Limitation</u>-According to the AMA CPT Manual, remote therapeutic monitoring treatment management services by physician or other qualified health care professional time in a calendar month requiring at least one interactive communication with the patient or caregiver during the calendar month for first 20 minutes should not be performed more than once per 30-day period.</p> <p><u>Remote Therapeutic Monitoring Device Supply Frequency Limitation</u>-According to the AMA CPT Manual, remote therapeutic monitoring device supply services to monitor</p>

respiratory system or musculoskeletal system should not be performed more than once per 30-day period.

-Telephone Services-According to the AMA CPT Manual, telephone services (Non-Face-to-Face Service evaluation and management (E/M) services provided to a patient using the telephone) may only be reported once in a 7-day period.

-Telephone Services-Non-Face-to-Face Nonphysician Telephone Assessment and Management Services-According to the AMA CPT Manual, telephone assessment and management services and other face to face assessment and management services (includes, but not limited to new patient E&M services, established patient E&M services etc.) should not be reported separately when the two services are related.