



**Aetna Better Health
PROVIDER NOTIFICATION**

As of March 30, 2022, Aetna Better Health of Texas transitioned our vendor for receipt and imaging of all paper claims, from Change Healthcare (CHC) to Conduent.

The new PO Box for paper claims only is as follows:

Aetna Better Health of Texas
P.O. Box 982964
El Paso, TX 79998-2964

If you have any questions, feel free to contact Provider Services at:

Provider Services (follow prompts) 1-800-248-7767 (Bexar) or 1-800-306-8612 (Tarrant)
1-844-STRKIDS (1-844-787-5437)

Sincerely,
Provider Experience
Aetna Better Health of Texas